



# **QTECH-SOL PROFESSIONAL DEVELOPMENT CENTER LLC**

Somerset New Jersey USA

Private Vocational School

Training Division of Qtech Solutions Inc.



## **MANAGED-CARE BUSINESS ANALYST**

### **Our Mission**

Our mission is to provide the best-in-class job oriented career development Elearning training courses and programs in clinical research, SAS data management and business analysis for students and professionals requiring a skills refresh – or the development of new skills and experience for job entry, advancement, and placement

# Managed Care Business Analyst



A Managed Care Business Analyst is a professional employed by a Healthcare and pharmaceutical organization, who keep track of the reforms, policies and data requirement needs of the stakeholders within the organization and keep track on changes applied to meet the Risk, Analytics, and Reporting needs across various business units. The person will be responsible for requirement gathering, documentations, project management and regulatory changes as key person towards various project.

**The course provides a thorough foundation in Healthcare Business Management and Managed Care processes. After going thru the program, the student will be able to perform the following duties.**

- Leads a team of business analysts that support the organization in proactive and retrospective analysis, tracking, research and problem resolution related to authorizations, utilization management and Clinical Operations.
- Manages the overall program of tools and reports for the Clinical Operations team to assess and track authorization status, workload, turnaround time, pended claims, and other performance metrics.
- Continually assesses and makes recommendations for ways to optimize the service coordination workflows for end to end efficiency and effectiveness.
- Support short and long term operational / strategic business activities by assisting in the development, execution, management and maintenance M&R, CMS Star ratings and coding accuracy improvement strategy and performance.
- Provide analytical support for CMS Star Ratings, HEDIS Measures, and EMR both in an outpatient and inpatient setting.
- Conduct complex analyses (e.g., researches & analyzes policy, techniques & procedures for reconciliation & reimbursement strategies for Medicaid-contracting managed care plans [MCPs] & eligible consumers).
- Monitors & evaluates program policies & procedures to assure compliance with federal & state regulations.
- Provides consultative expertise & training & acts as liaison to both intra-agency & inter-agency providers (e.g., MCPs, enrollment, eligibility or encounter processing vendors).
- Determines & implements necessary state Benefits eligibility system, Medicaid Information Technology System (MITS) & other programmatic changes & discrepancies.
- Use case development, design, and testing; verifies reimbursements request & claims adjustments resulting from eligibility actions.
- Responsible to investigate, document, and analyze client requirements in project areas such as: new/existing business operating models with innovative approaches to applicable department solutions support, market research of emerging or available product functionality and operational readiness assessment.



Do you want to know more? Connect with us!

### Contact Information

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